



# Capabilities Statement

## The Quality Coaching Co.

### BUSINESS INFORMATION

**NAME:** The Quality Coaching Company, LLC.  
**INDUSTRY:** Healthcare Consulting and Training  
**FOUNDER:** Jarvis T. Gray, FACHE, MHA, PMP, CLSSMBB  
**YEAR ESTABLISHED:** March 2017  
**UEI:** T47QY1X81JE5  
**CAGE CODE:** 01A85  
**D-U-N-S:** 08-106-0601

The Quality Coaching Co. is a minority-owned consulting firm dedicated to advancing operational excellence, workforce resilience, and patient-centered care. Specializing in Lean Six Sigma training and leadership development, we partner with organizations to drive measurable improvements in efficiency, team engagement, and service quality. Our mission is to empower institutions to achieve high reliability, streamline processes, and cultivate leaders who inspire collaboration and deliver exceptional outcomes for those they serve.

### CORE COMPETENCIES

- Healthcare Leadership Development and Training
- Strategic Planning and Implementation Consulting
- Operational Improvement and Lean Six Sigma Certification
- High-Reliability Organization (HRO) Consulting and Training
- Workforce Resilience and Professional Development Training
- Patient-Centered Process Improvement Consulting
- Healthcare Quality Assurance and Compliance Training
- Healthcare Data Analytics and Decision-Making Support

### DIFFERENTIATORS

- Tailored Lean Six Sigma Training and Certification Programs
- Customized Leadership Development Workshops
- Workforce Resilience and Team Engagement Solutions
- Strategic Planning and High-Reliability Execution
- Comprehensive Performance and Process Improvement Consulting
- Veteran-Centric Solutions for Public Health and Healthcare Systems

### PAST PERFORMANCE



### NAICS CODES

- **541611** Admin. & Mngt. Consulting Services
- **611430** Professional & Mngt. Development
- **541612** Human Resources Consulting Services
- **541613** Marketing Consulting Services
- **541618** Other Management Consulting Services
- **541690** Other / Technical Consulting Services
- **541990** All Other Profess/Technical Services

### COMPANY CONTACT INFO

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